

— THE —
Bridge
WINTER 2020

NEW ADVENTURES
in 2020!



LEV NORFORD

Starting a New Chapter

by Karen Doss Bowman



After Three Decades at BRC, Lev Norford Set for New Adventures

Around the Bridgewater Retirement Community (BRC) campus, Lev Norford is known as the woman behind the camera. But if you run into her after January 1, 2020, she'll be more likely to have a book or paintbrush in her hands.

After 30 years at BRC, Lev is retiring from her post as director of communications. Since Lev joined the BRC team in June 1989, the community has grown from nursing care for 200 and an independent living village of 97 residents to nearly 500 residents and undertaken 11 major construction projects, including renovations and new buildings.

"I've had a camera in front of my face for 30 years, running through gravel lots and construction sites to take pictures and record the happenings here at Bridgewater Retirement Community," Lev says. "It's always been important to get the message out there so that people really get to know our story and what we can offer them. I'm delighted to have been part of that."

A native of Danville, Virginia, Lev attended Averett College for two years and graduated from Bridgewater College in 1970 with a degree in English. She has been married to her college sweetheart, Lee Norford, for 49 years.

Lev taught second grade for seven years and continued teaching part time until their sons, Aaron and Thomas, started school. She also held part-time jobs at the Department of Environmental Quality and Bridgewater United Methodist Church.

In the spring of 1989, a friend told Lev about a job opening at BRC and urged her to apply. After a two-hour interview with then-President John Garber, Lev was offered the position, working 24 hours a week to support the Foundation and oversee the publication of *The Bridge* magazine. Eventually, the job expanded to full time and included additional

responsibilities such as the employee newsletter, marketing collateral and media relations.

"John Garber took a leap of faith in hiring me, and he obviously saw something in me that I didn't know was there," Lev says. "Although I had the writing and design portion of the job down, I had to hit the ground running to learn about print processing and ordering techniques. Fortunately, I had some great mentors along the way."

During her early years working at BRC, Lev continued feeling the pull toward the field of education, thinking that would be a more purposeful, rewarding profession. In fact, she was offered a teaching position three months after joining BRC, but declined because that role required travel between three elementary schools in Rockingham County. Her view of her new job changed, however, when her former teaching supervisor visited BRC for a tour of the Village.

"I told her I was no longer teaching, and she said, 'Yes, you are; you're just teaching people at a different level,'" Lev recalls. "I thought that was a really kind thing for her to say, to

remind me that although I wasn't in front of a classroom, I was still educating people. And it made me feel better about my job because it opened up a new perspective for me to realize that my goal here always was to tell the stories about the fascinating people and the wonderful community."

“I have always known what I wanted to do. I wanted to tell good stories about good people. I feel so blessed to have had this job and the many experiences it has offered.”

— Lev Norford

Lev says her role at BRC also fulfilled her artistic side by giving her the opportunity to explore good design as she oversaw production of *The Bridge* and other publications and took photography courses. She played a role in promoting arts in the Harrisonburg-Rockingham County area as one of the founding board members of Oasis Art Gallery in downtown Harrisonburg. She was selected for membership in the National League of American Pen Women in 1990 and continues to belong to the organization.

Lev's institutional knowledge and her "trivia brain" will be missed at BRC—team members and residents often turn to her to find out the or-

ganization's "who-what-when-where-whys." And, Lev also notes that her teammates may be lost without her "magic closet," which harbors just about every useful gadget and supply—from Scotch tape, a toolbox and gift ribbons to fancy paper, specialized envelopes, and X-acto knives. It also contains a stash of snacks for hungry student interns.

"There are no ghosts in there," Lev jokes. "It's all legitimate stuff."

Lev is looking forward to spending more quality time with family, including granddaughters Ashby and Vera—children of Aaron and his wife Danielle. A quilter in the past, Lev also hopes to delve into new art projects and read that "mile-high" stack of books she's collected. But she won't be a stranger: Residents and team members can expect to see her from time to time in the ReRun Shoppe or Cottage Gifts or catching up with longtime friends.

"I feel so blessed to have had this job and the many experiences it has offered," Lev says. "It may sound sappy to say you feel like you were called to a place, but that's how I feel about Bridgewater, the college, the town and my job at BRC. Something just kept me here, even when I was looking for other things. In my work, I feel like I've really been a benefit to people, providing residents and their families with the information they've needed at critical times. I always feel like I'm among friends here and am appreciated for what I do, creating the stories that show the good life at BRC."

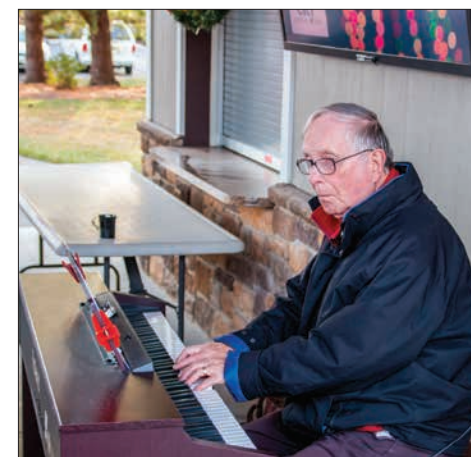




Grand ILLUMINATION

It's officially a tradition. Last year was the first year BRC celebrated Grand Illumination at the Oasis. This year our Christmas kick-off event was even bigger! Under the leadership of Jan Flora, our amazing Grand Illumination committee delighted visitors with tree lighting, carols, line dancers, hot chocolate, and of course a visit from Mr. and Mrs. Santa Claus. Thank you to our committee:

Merv Wunderlich, Colton Shifflett, Jared Lunn, Sandy Counts, Kathy Sommers, Jan Flora, Judy Henneberger, and Bonnie Schneider for their participation. Thanks to Dick Stutzman and John Barr for their music leadership. Thanks to Dr. Lee Graham, our oldest resident, for lighting the tree, and, of course, thanks to Mr. and Mrs. Santa (George and Ann Counts).



Quiet Generosity

Edited by Lev Norford

At the National Philanthropy Day Luncheon on Monday, November 25, 2019 at Hotel Madison, two longtime friends of Bridgewater Retirement Community were honored for their extraordinary support of the greater community.

In person, Dan and Nancy Brubaker tend to be quiet, in-the-background people. Immediate impressions can be deceiving, however. They are deeply committed to their community, and the effects of their philanthropy are felt widely in the Rockingham/Harrisonburg region. In recognition of the enormous impact they have had throughout the community for more than four decades, BRC was honored to nominate them for National Philanthropy Day recognition.

Believing that “a gift given comes back tenfold,” Dan and Nancy are devoted to strengthening avenues of learning and care in the Rockingham area. Thus, they have made and continue to make a real difference among diverse populations and services—young people, seniors, health care, and education.

At Bridgewater Retirement Community, they have made a lasting impact through involvement that goes back more than 40 years. From its beginning, Nancy has been active with the Bridgewater Home Auxiliary, serving on the Board and as its president. In addition, both Nancy and Dan have provided vital service on the Bridgewater HealthCare Foundation Board.

Over the years, the Brubakers have made numerous significant financial contributions to BRC capital campaigns, enabling expansion and renovation on our campus to improve quality of life for residents. In 2018, their generous



gift was part of a challenge to encourage additional contributions to our Building Connections campaign. After the challenge gift was announced, thousands of additional dollars poured in, with many donors inspired to increase their

gifts to help meet our goal. As further evidence of their commitment to BRC, the Brubakers are members of our Legacy Council, a recognition society for those who have made provisions for BRC in their estate plans.



Another priority for Nancy and Dan is higher education. With a four-generation donor connection to James Madison University, their current interests include making it possible for students to attend college and supporting leadership initiatives. To that end, Dan and Nancy have established endowed scholarships for international students and student athletes, and support the president’s discretionary fund.

They have honored founders of Bridgewater College and were instrumental in helping to establish the prestigious Anna Beahm Mow Chair of Religion. Through this endowment, generations of students have gained a deeper understanding of Eastern and Western religions and their relationship to contemporary problems, including ethical issues of the modern world.

Blue Ridge Community College also has benefited from the Brubakers’ generosity. Since 1990, Dan and Nancy have provided unrestricted gifts, invested in student scholarships, and contributed to the Dr. James R. Perkins Fund for

Academic Excellence. They support the Spring Fling and hold membership in the Blue Ridge Vision Society, BRCC’s legacy society.

Many civic organizations and churches have also benefited from their generosity and engagement. Dan and Nancy have supported the Harrisonburg-Rockingham Boys and Girls Club, Rockingham Educational Foundation, and Fort Harrison. They have also supported the RMH Foundation, and Dan served a term on the RMH board. They have been active with local Ruritan Clubs for many years, and Dan has a strong commitment to the Rockingham County Fair Association serving as president in the early 1980s. The Brubakers’ granddaughter, Lindsey, recalls that her grandmother always enjoyed judging the “homemaking” activities.

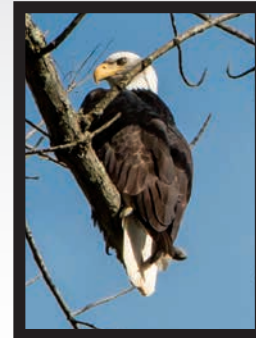
Dan was a member of the Rotary Club of Harrisonburg for 26 years. During that time, they hosted several exchange students. Dan was a Paul Harris Fellow and served as a long-time committee chair of the Rural Urban

Relations Committee which highlighted 4-H and FFA youth achievement.

Throughout their lives so far, Dan and Nancy Brubaker have been quietly supportive, both financially and through service and leadership. They are low-



key donors who do not seek public recognition for their gifts; however, it’s impossible to ignore the impact of their generosity, and they have become well known for their philanthropy. They thoroughly deserved the public recognition at this year’s National Philanthropy Day celebration.



Adventures Abound for Independent Living Residents

Whether it's having a quiet conversation, looking out the window of a train, watching a theater production, traveling down a river, or visiting a beautiful island hotel, independent living residents at Bridgewater Retirement Community are offered a wide variety

of activities. For those able to enjoy overnight travel there are long-distance opportunities as well as travel within Virginia. Recent trips have included Charleston, South Carolina; or Savannah, Georgia; Mackinaw Island, Michigan; cruises on the Mississippi; a train excursion in West Virginia; and a show at Abingdon's Barter Theater. Closer to home, there are daily activities to help keep people active physically, and mentally and socially engaged with old friends and new ones. A full schedule is offered online on Wellzesta. All BRC calendars are posted on our website at www.brcliving.org. And of course there are seasonal trips for all residents to apple orchards, the beach, ice cream venues, the annual fairs and to view Christmas lights.





BRC Walks with Purpose

Thank you to our 2019 BRC Energizers team: walkers, donors and sponsors! Over 740 participants from 75 local teams participated in the 2019 Harrisonburg Walk to End Alzheimer's on November 2, and BRC was represented by 55 of our own BRC Energizers. The walk took place at James Madison University Recreation Park.

Before that day, BRC Energizers had held another walk on campus to raise interest and give more residents and team members a chance to participate. BRC is a leader in community education and awareness about Alzheimer's disease and other forms of cognitive impairment with support groups on our campus.



\$9,700

Over \$9,700 in monetary and in-kind donations to support our greater community



We're Connected with 13 Community Organizations:

- Open Doors
- Bridgewater Rescue Squad
- Big Brothers Big Sisters

- Daily Living Center
- American Cancer Society
- Eastgate Ministries
- Bridgewater Fire Department
- American Red Cross
- United Way

- Home Instead Senior Care Foundation
- John Wayland Elementary School
- Boulder Crest
- Harrisonburg Women's Service League

Thanks to Our Village Association President

Betty Caricofe has lived in Bridgewater Village six years. She and her husband, J.H., are great examples of people who have come “full circle” in life.

Betty has spent the last two years volunteering as president of the BRC Village Residents Association. Some people like being in the background; not all like to lead. Betty was reluctant to take on this big job but has found it really interesting and has appreciated the opportunity to learn about a variety of people in our community.

Growing up north of Roanoke, Virginia in the Cloverdale area, she attended the Brethren Church and graduated from Troutville High School. She then entered Bridgewater College where she met J.H. They became sweethearts, he graduated one year before Betty, so they married after her graduation and moved to Richmond, Virginia where they stayed for three years while J.H. was in medical school. Betty taught elementary school in Henrico County. They moved to Lancaster, Pennsylvania for J.H. to complete his residency, and then settled into a new home in Union Bridge, Maryland when J.H. began to practice medicine there. That was home for 55 years.

While their four children, one son, and three daughters all grew up in Maryland, none of them live there now. So when Betty and J.H. decided to “right size” into retirement, Bridgewater Retirement Community was just where they



BRC Community Connections was excited to support the “Be a Santa to a Senior” project. With the help of BRC team members, residents and volunteers we were able to purchase gifts for 35 seniors in our greater community. We enjoyed partnering with Home Instead Senior Care on this community project.

knew they wanted to be. It was much closer to their children, their seven grandchildren, and their 10 (so far) great grandchildren. It also spoke to their Brethren connection, their college connection, and gave them the opportunity to not only reconnect with many old friends but also make new ones.

Working with the Village Residents Association has given Betty opportunities to meet and work with many people. She is also very involved in other areas. She volunteers in Cottage Gifts and is the person responsible for ordering the selection of beautiful greeting cards. She and J.H. are volunteers for the meal delivery program in Independent Living, delivering lunchtime meals once a week. Her other interests include singing in

the Village Choir, performing with the line dancing group and participating in the book club.

Betty offers some sage advice to newcomers. “There are many opportunities to volunteer and become engaged in activities here. You have to be careful to choose the things you enjoy and not overcommit.”

She adds another piece of wisdom. “Rightsizing is a good way to think of things when you are facing the challenge of moving. Rightsizing sounds much more positive than downsizing your possessions for a smaller space,” she says. We agree! Plus, the concept also applies to your increased freedom to add activities and engagement to your life in a new home. Thanks, Betty!



WWII Veteran Landon Walker welcomes ROTC Co. Roy McCutcheon, Ret.



Recognizing Sacrifice, Honoring Heros

Veterans Day is a federal holiday in the United States observed annually on November 11, honoring persons who have served in the United States Armed Forces. Along with other grateful people in our nation, team members and residents pause to honor our veterans here at Bridgewater Retirement Community. These are the men and women who have, some with no choice, put their lives at risk to ensure that we live in a peaceful place where we are free to make choices every day.

For the past several years, veterans from our campus have been invited to breakfast. This year’s celebration was especially enjoyable and festive in our newly renovated Alexander Mack rooms. Thank you to the Foundation for sponsoring the event and the beautiful table decorations. A program presented by Harrisonburg High School Junior ROTC honored those present and celebrated those lost to us. We currently have veterans from WWII up to the most recent conflicts living and working on our campus. It is an honor to recognize our veterans who have served us.



Veterans stand as their branch of service anthem is played.



Janet Lee Carter Miller was one of several women veterans at the breakfast.



by Annie Frazier

“The pessimist sees the glass as half empty, the optimist sees it as half full. The servant leader fills the cup up and looks for someone who is thirsty.”

– Adapted from a quote by G. Donald Gale

Here at BRC, culture is the cornerstone of our community. It’s what we believe in, the way in which we make decisions, and how we interact and choose to live life together. Fill the Cup is our community’s core cultural metaphor, uniting the numerous unique and diverse elements that culminate into BRC culture. This vision is our call to action in how we make impacts both big and small in the lives of residents, families, and fellow team members. “Fill the Cup” moments are the experiences in which our team members intentionally go above and beyond their typical responsibilities to add value to and serve others.

We believe “you can’t pour from an empty cup,” and therefore BRC is committed to supporting team members in pursuing all dimensions of wellness and growth opportunities. As team members, when our personal cups are filled, we know residents and the greater community are positively affected.

Our excitement over this phrase and the vision it embodies for our community is built upon the work and ideas of many people throughout BRC. Numerous team members were interviewed, sharing valuable perspectives on BRC culture that guided us to our vision of Fill the Cup. Overwhelmingly, we heard that this phrase authentically captures the essence of BRC culture and motivates us all to embrace the greater purpose we serve when we walk through the doors each day.

To celebrate this cherished element of culture, we are excited to roll out our Fill the Cup Recognition program. All team members and families will have the opportunity to submit nominations for awards when they notice someone going above and beyond in serving others. Over the coming weeks, each team will participate in a short training on Fill the Cup and learn more about this vision and awards program.



Annie Frazier introduces the Fill the Cup initiative to leadership team members during a recent leadership retreat.

BRC culture comes to life when we recognize Fill the Cup moments and share these inspiring stories with each other. We need your help to be on the look-out for these interactions!

Blessings All Around

“When you focus on being a blessing, God makes sure you are always blessed in abundance”

– Joel Osteen

by Carrie Budd | Vice President for Development and Public Relations



I came across this quote recently and I thought about how much it applies to Bridgewater Retirement Community. Each day we all seek to be a blessing to our residents. Whether it is a simple greeting, sharing a story or very personal care, each member of our team comes to work to serve our residents and each other. This attitude of service begins when a new team member joins our family.

I enjoy taking part in our monthly orientation so that I can welcome new team members and offer a piece of “neighborly” advice. Usually, my advice is “don’t be afraid to ask for help.” We encourage our residents to reach out for help when they need it, and we do the same for our team members. No one can be successful at work or in life going it alone. I also let them know how important their job of caring for our residents is to our residents, their families and friends. Often, I will share a story from a family member about the wonderful care their loved one receives and how important that it is to their peace of mind.

My main responsibility at BRC is to raise funds to support the needs of our residents, and I let our front-line team members know that the reason we can do so successfully is because of the work they do every hour of every day. The work they do is the most important because it has impact on residents’ lives. I am here to support them and help them be the blessing they are to

our residents every day. Many times, this surprises them. They see the residents as special people in their life that they get to care for and don’t realize how special that makes them.

I recently was in the role of family member when, after a stroke, my father ended up in Wellness House. We had hopes for his recovery, but it was not to be. My brother and I are very grateful for the loving care my father received at the end of his life and the care we received as his family. We felt blessed to be able to be at BRC, and we know that not everyone is so fortunate.

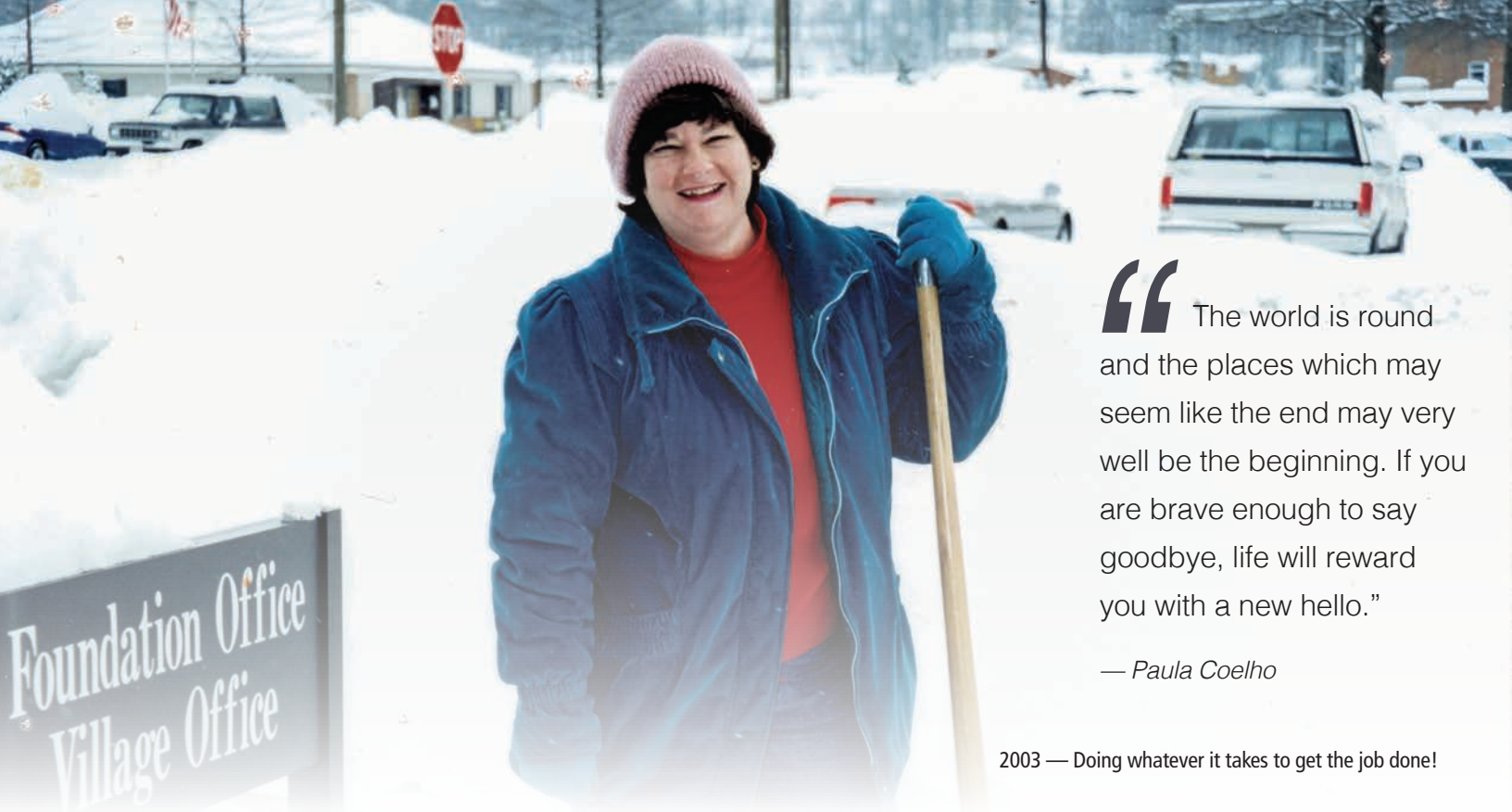
As an organization with a mission to serve, we all understand that the

reason we can do the wonderful things we do is because of you – our donors. Without your yearly gifts we would not have the staffing levels, the training, the buildings or the programs. Quality care and good team members are expensive, but there is no other way to take care of our residents that we would accept. We are so grateful for your continued support and dedication to our organization. You are a blessing to our residents and our team members.

Everyone at BRC thanks you for your loving support and wishes you a happy, healthy New Year!



Vice President Carrie Budd reviews recent changes and construction progress with participants of a Lunch & Learn program.



“The world is round and the places which may seem like the end may very well be the beginning. If you are brave enough to say goodbye, life will reward you with a new hello.”

— Paula Coelho

2003 — Doing whatever it takes to get the job done!



June 1989 — First day on the job.



2001 — Enjoying the new Maple Terrace with activities director/marketing consultant, Leigh Ann Quesenberry

Goodbye to work, but not farewell to friends

I always knew what I wanted to do, share stories. When I got this job, I didn't realize that it was giving me the opportunity to do just that. It was never my goal to make anyone famous or infamous. What I enjoyed was finding good people, doing good things, and shining a little light on them for making the world a better place.

Even when I was very young, I liked to share stories, not always truthful ones. My aunts would constantly question, “Are you telling stories again?” There were warnings from my mother against over embellishment, and of course I learned soon enough the consequences of having too much fun

or license with a story and using my tales to get out of a pickle.

I was also the family nuisance at holiday parties. The “best Christmas ever!” was the year I received a little brown camera, film AND a whole bunch of flash bulbs. Everyone had

their photo taken that year, like it or not. My little brother discovered the bulbs and had great fun watching them pop light without taking any pictures. To the relief of everyone else, I had to wait for allowance to get more bulbs. We both learned



1990's — Learning “Lessons of Service” with Naomi West.

a valuable lesson. Film, bulbs, and developing cost a lot of money.

None of that deterred my genuine interest in people, what I could learn about them, what they did and why. Taking photos of people took a back seat to painting word pictures of people, places and things around me.

For me, it has never been about being an award-winning writer, making money or even liking my assignments. It is always about sharing the story of an interesting person or event. To concisely give the necessary information to protect people from something, or to give hard-working people a tiny bit of credit they deserve for the good work they choose to do every day. I was lucky to be able to do all that.

Thankfully, in this work I never had big disasters to report. We have

had some interesting incidents—a gas leak, a derecho, an earthquake, and numerous snowstorms. In those situations, I worked to find the



1990's — Taking Residents on trips with resident services coordinator Andrea Miracle.

“light-bulb-glowing” moments and shining people. I can only imagine the sadness that comes with sharing horrible news all the time.

If you have visited the BRC website lately, you already know I'm retiring. It's time; long overdue in fact, to spend time with loved ones, travel, sort out my craft room, paint, sew, “do lunch” and have tea with friends. There is a fine, well-qualified young man coming to fill my office. I hope you will embrace and nurture him the way people did me in the beginning. My story is not finished. I'm just starting a new chapter, and I will look forward to reading about all the next BRC adventures.





To Live, to Love, *to Leave a Legacy...*

An annual highlight at Bridgewater Retirement Community is the Legacy Council luncheon, sponsored this year by Park View Credit Union. Guests enjoyed their experience dining in our newly renovated Custer Dining Room.

Elizabeth McNeal, representing Park View Credit Union, introduced the program. Honoring the legacy of connection between our community and Bridgewater College, guests enjoyed quiet musical selections before being welcomed by BRC President Rodney Alderfer. Afterward, music students from Bridgewater College performed a variety of vocal and instrumental selections.

The Legacy Council was established in 1993 to honor people who have made planned gifts to Bridgewater HealthCare Foundation. Membership is also extended to friends who enter into charitable gift annuity agreements and to those who donate interest in real estate or securities. Members are welcomed into the Legacy Council

when documentation is received that the Foundation is included as a beneficiary in a will, charitable trust, insurance policy, or qualified retirement plan. You do not have to be wealthy to be a member. A planned gift can be made with as little as \$500.

If you have already included us in your legacy planning or if you wish to be members of the Legacy Council, you may contact Carrie Budd, Vice President for Development and Community Relations at 540-828-2550 for more information.

Your generosity will make a tremendous difference in the lives of our current and future residents. Planned gifts demonstrate your commitment to the mission of Bridgewater Retirement Community and compassion for older adults, as well as inspire others to make such a gift.



Legacy Council members enjoy music and lunch in the newly Renovated Custer Room.

Non-Tributes August 1, 2019 – November 30, 2019

Raymond and Susan Albers
Rodney and Jenelle Alderfer
Bradley Anderson
Ervin and Ann Anderson
Mary Bailey
Russ and Brenda Barb
John G. Barr
Beaver Creek Church of the Brethren
Gary and Nancy Beckfeld
James and Anita Beckman
Harriet H. Beitia
Norman and Doris Benner
Bethel Church of the Brethren
Kaitlyn B. Bible
Roger and Sonja Bible
Blue Ridge Chapel Church of the Brethren
Delmer and Sue Borkin
Rev. Auburn and Ruth Boyers
Michael D. Bragg
Bridgewater Church of the Brethren
Bridgewater Home Auxiliary
Bridgewater Village Association
John and Jacqueline Buchanan
Edward and Carolyn Budd
Ethel W. Burkholder
Calvary Church of the Brethren

Thomas Carper
Jackie Carr
Heath Carter
Robert & Dianna Chandler
Charlottesville Church of the Brethren
Cynthia S. Chestnut
Curtis and Betty Coffman
Donna G. Collins
Jeaninne Collins
Sandra Counts
Samuel and Nancy Dagen
Greta Davis
Rita Davis
Mensel and Linda Dean
Lucy R. Deyerle
Michele and Scott Dodrill
Michael and Kristen Drueen
Robert and Lois Emswiler
Walter and Fonda Erdman
Kathryn Evans
Glen Eye
Fairview Church of the Brethren
J. Michael and Cynthia Fike
Anne Whitney and Kevin Flint
John and Jan Flora
Pamela Flory
Theodore and Mary Beth Flory
Anne Margaret Frazier
T.C. and Barb Frye

Harold Furr
Robert and Corinne Gaines
John and Marilyn Garber
J.D. and Becky Glick
Devon F. Gooden
Bonnie Graham
William H. Groseclose III
Sarah N. Hagan
Henry and Loretta Hawkins
Ryan L. Helmuth
Margaret F. Horn
Houff Family Foundation
Rufus and Elaine Huffman
Kevin D. Humphries
Michael and Gail Hunt
Darylene Jenkins
J. Robert and Patricia Johnson
Tammy J. Jordan
W. Steven and Nancy Keplinger
William V. Kile
Diane K. Lambert
Jeffrey W. Lambert
Landes Heating & Air Conditioning
Brian Landes
Paige Landes
Ashley A. Lawhorne
Leitner Law Group
Jayne Liskey
Melissa Lopez-Rojas

A Well-Deserved Recognition!

The Nursing Households at Bridgewater Retirement Community received the top rating of “High Performing” when U.S. News & World Report released its ranking of Best Nursing Homes for 2019-20 in late October. Out of 13,685 nursing homes across the country rated for long-term care, only 8 percent, including BRC, achieved this recognition.

For the past 10 years U.S. News “Best Nursing Homes” listing has offered comprehensive information about care, safety, health inspections, staffing and more for almost all nursing homes in the U.S. It provides information and ratings in two categories: short-term rehabilitation care and long term care. BRC earned the top “high performing” rating in both categories.

When you delve into the reasons for the high rankings, there are several areas in which BRC

scores highly. Top among them are staffing level and consistency. Other factors included higher than average fall prevention, vaccination for both flu and pneumonia, and prevention of pressure ulcers. Plus, BRC has lower rates of substantiated complaints, use of antipsychotic drugs, and hospitalizations or emergency-room visits.

BRC team members are motivated by a servant leadership philosophy encouraging respect and dignity, because they care about people as individuals and providing a total wellness concept of care. Recognition is not our primary goal, but it is nice and very appreciated that their efforts have received this national recognition! Congratulations to the entire team at BRC for all they do for our residents, every day.



Laura Powell, director of volunteer services, thanks the Turner Ashby Singers Chorus for a delightful program at the Volunteer Recognition Reception. This entire performance shared a multifaceted group of stellar voices. A special solo featuring the Grinch was the high point of the evening.

Jared L. Lunn
Doris M. MacDaniel
MacIntosh Engineering
Miriam S. Martindale
Steve and Claire Martindale
Peggy G. Mason
Roy and Marla McCutcheon
Jay and Faith McDowell
Eddie Michael
Shauna Michael
Mill Creek Church of the Brethren
Diane O. Mincey
Barry and Connie Minnick
Montezuma Church of the Brethren
Christa S. Morris
Jodi Morris
Rachel Morris
Wesley H. Mowbray
Mt. Bethel Church of the Brethren
Mt. Pleasant Church of the Brethren
Mt. Zion Church of the Brethren - Broadway
Dr. Dean R. Neher
Kiele Nix
Lee and Lavenia Norford
Oak Park Church of the Brethren
Anne M. O'Donohue
Ilia Pacheco
Park View Federal Credit Union
Erica R. Payne
PBMares, LLP
Hillary A. Pence

Pleasant Valley Church of the Brethren-
Weyers Cave
Pleasant View Family Fellowship
Laura Powell
Nan Powell
Odile M. Proctor
Dana R. Ramsey
Vera Tyna Redifer
Eva Reeves
David and Vicki Richard
Daniel F. and Felicia D. Ritchie
William and Tammie Rodgers
Ashley Rohr
Zelda M. Rohrer
Jimmy and Betty Ross
Round Hill Church of the Brethren
Fallon R. Ryman
M.J. Saufley
Dreamia D. Sheffer
Priscilla S. Sheffer
Lisa and David Shickel
Helen W. Shickel
Shiloh Church of the Brethren
Fred and Doris Showalter
James and Mary Beth Shuke
Deborah A. Simmons
Edgar and Catherine Simmons
Smith Creek Church of the Brethren
Charles L. Snyder III Estate
Sodexo, Inc. & Affiliates
Wayne and Carol Spangler

Kelly and Robin Spitzer
Betty Staubus
Staunton Church of the Brethren
Melissa and Michael Stover
Rev. Fred and Nancy Swartz
Walter R. and Connie Switzer
Monica J. Thompson
Roma Jo Thompson
Timberville Church of the Brethren
Cameron F. Tolley
Rev. James Tongue
Cynthia A. Tusing
Doris K. Metzler and Dr. Dale Ulrich
Valley Pike Church of the Brethren
Wakemans Grove Church of the Brethren
Dorothy K. Wampler
Dorothy W. Wampler
Frederick and Joyce Wampler
Dr. J. Paul and Priscilla Wampler
Wanda Wampler
James and Ilsa Weaver
Dr. Robert and Mabel Weiss
John and Gene White
Larry and Amy White
Hubert and Virginia Whitten
Thomas G. Womble Jr.
Richard and Margaret Wurst
Zella Gahagen Trust
Robbie Jean Zirkle
Barbara Zombro

TRIBUTES
May 1, 2019 – July 31, 2019

In Honor of
BRC Dining Services
Nelson Marrotte
Joy House
Laura C. Spicer
Louis Spicer
Laura C. Spicer
Ms. Evelyn Harpine
Stanley and Winifred Harpine
Team Members, Residents & Volunteers Who Make BRC The Best Place to Work
Pamela B. Arbogast
Michael Heath Carter
T.C. and Barb Frye
Owen & Dolly Harner
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Author Capitola "Cappy" Hull recently shared her published book with residents of Assisted Living. A teacher at Bessie Weller Elementary, Cappie wrote a children's book entitled *A Tree-Mendous Honor* about the 2004 Capitol Christmas Tree that came from Highland County, Virginia. Robert Vandevender, her friend who has Multiple Sclerosis, illustrated the book by holding a paintbrush in his mouth. Her book follows the route of the national tree to help students learn about directions, traditions, and more. "I wanted to let people in the United States know about an annual tradition that takes place every year, and most of us don't know about it. The other thing is, I want people to know that if a person has something that causes a disability to them, that no matter what, they can do whatever they want to do and they can live life to the fullest." A portion of the book's proceeds goes to Multiple Sclerosis research. Cappie is the daughter of Assisted Living resident Maxine Shull.

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Carolyn Price and Sharon Kiracofe tag merchandise for the popular ReRun Shoppe. ReRun is a great place to donate those items found when cleaning out closets after Christmas and before spring.

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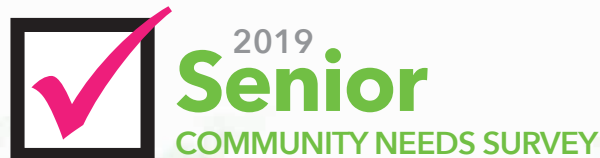
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Thank you for helping us succeed!



Thank you to all those who participated in our 2019 Survey. We appreciate your responses and your willingness to share your opinions and information. It is so amazing to have such valuable input. We have received the results, and after study and review of the data, we anticipate sharing these results with the public during 2020. Please stay tuned for information about how to participate in these public forums.